

Casa Colina Blanca Privacy Policy

This privacy policy is a statement that discloses the ways the CasaColinaBlanca.co.uk website collects, uses, discloses, and manages the data of its visitors and customers. It fulfills a legal requirement to protect a visitor or client's privacy.

What type of information do you collect?

Typically, the type of personal information collected from your site visitors contact forms would be; email address, name, mobile phone number, billing details, passport number, number of guests, booking dates, special requirements etc.

This information is collected to manage and process enquiries and bookings and to ensure efficient communication between you, me and our local agents in Vejer. In addition contact details may be retained for marketing purposes. None of this data is collected automatically by the web site and/or stored in web-based electronic databases.

In addition we may publish accommodation reviews drawn from our house guest book.

How do you collect information?

The only information collected by this site is through your use of the Contact Form. Your personal information will be used for the specific reasons stated above only.

Why do you collect such personal information?

We collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate the Services;
2. To provide our Users with ongoing customer assistance and support related to any accommodation booking;

3. To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
4. To comply with any applicable laws and regulations.

How do you store, use, share and disclose your site visitors' personal information?

Any information you submit through the Contact Form is held within my personal email system and may be transferred to word processor documents and/or spreadsheets used to manage and record bookings and enquiries.

Booking information and booking contact details are shared with our local agents in Vejer via email and attachments.

For confirmed bookings guest information is required to ensure your visit is registered with the relevant local agency. This process is managed by our local agents and does not directly use information provided by using our contact form as described above.

Our web site is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. We do not directly use Wix.com's data storage, databases and the general Wix.com applications. However, you should refer to Wix.com's Privacy Policy (<https://www.wix.com/about/privacy>) for information about any data they may gather when you browse a site they host.

How do you communicate with your site visitors?

Typically we communicate with contacts via email although we may use telephone or text messaging where appropriate. We may contact you to answer your queries, confirm bookings, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as

otherwise necessary to contact you to enforce applicable national laws, and any agreement we may have with you.

How do you use cookies and other tracking tools?

Our website does not track personal information through the use of cookies, flash cookies, web beacons, etc..

It's important to note that third-party services, such as Google Analytics or other applications may have their own policies regarding how they collect and store information. As these are external services, such practices are not covered by this or the Wix Privacy Policy.

How can your site visitors' withdraw their consent?

If you don't want us to process your data anymore, please contact us using the contact form at:

<https://www.casacolinablanca.co.uk/contact-booking>

Privacy policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Questions and your contact information

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at:

<https://www.casacolinablanca.co.uk/contact-booking>